



December 15, 2020

Dear Residents, Family Members & Friends,

I appreciate that this is a time of tremendous stress, fear and sadness. Indeed all of us at Shalom Village (myself included) are devastated to know that so many of the Shalom Village family are impacted by the COVID-19 virus, and saddened to have lost 4 of our residents to this pervasive, and deadly virus.

We will be resuming our ongoing COVID Communications on this page. It is our intention to update our status and COVID numbers daily, and we will work to provide any additional updates here as they happen. It is important that we minimize the number of phone calls going to our front-line staff. If you have questions or concerns, please send Laurie Pringle an email at Info@ShalomVillage.ca and she will work to get you timely answers, with minimum impact to our front-line staff who are working tirelessly to ensure the best possible care for our residents.

As of today, Shalom Village is reporting the following COVID statistics:

- Number of staff who have tested positive for COVID: 34
- Number of deaths related (directly or indirectly) to COVID: 4
- Number of Positive COVID Cases as of 1pm, Dec. 15th, 2020.
 - 37 on SV Original Building 2nd floor
 - 4 on SV Original Building 1st floor
 - 1 on SV Too Building, 1st floor
 - 2 Shalom Village residents in Hospital

Today, Hamilton Public Health Services issued an order under the Health Protection & Prevention Act to provide various supports to Shalom Village. St. Joseph's Healthcare Hamilton (St. Joe's) will be working in partnership with Shalom Village to monitor, investigate and respond to the infection prevention and control matters needed to prevent further spread of COVID-19. We welcome this partnership, which will assist us with additional education and training support, and expertise. Here in Hamilton, St. Joe's has been working with a number of long-term care homes, retirement homes and congregate settings to support them through the COVID-19 pandemic.

The entire team is working together to minimize any additional spread of the virus, as well as its impact on those already infected.

I want to thank you all for your patience and understanding as we work to resolve this as quickly as we can. We will continue to update you all as events progress. Be safe and be well.

Respectfully,

Dr. Larry Levin

Interim CEO, Shalom Village

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www.shalomvillage.ca