



December 25, 2020

Dear Residents, Family Members & Friends,

Today we want to recognize the dedicated staff team that are working tirelessly through the holidays, to support our seniors. We know how important this holiday is, and we are tremendously grateful to the teams from St. Joseph's, Shalom Village and Public Health for their commitment and professionalism.

- Today we have noted 2 more positive results in residents in long term care.
- There has been no change in other areas.

If there are no changes tomorrow, we will resume updates on Monday. If we note any substantial changes, we will post an update tomorrow.

On the following page, we have included a note from the Shalom Village Board of Directors to our staff.

Again, thank you for your ongoing patience, and support.

Respectfully,

Dr. Larry Levin
Interim CEO, Shalom Village

Acknowledged · Together · Home · Organization · Memories · Enablement

www.shalomvillage.ca



December 25, 2020

Dear Staff,

A few short weeks ago none of us could have imagined that our beloved Shalom Village would be among those to bear the brunt of COVID 19. As this virus swirled around our community, many of us thought Shalom Village's vigilance and long-standing commitment to residents and quality care would prevent the devastation that has hit other homes and other communities. However, sadly, we now we find ourselves in the midst of a significant outbreak of this pervasive virus.

As the Board of Directors, we have always taken a great deal of pride in the capacity of Shalom Village staff to care for our residents, their families and each other. We attribute our outstanding reputation for providing quality care and creating a loving home environment to you, our caring and hard-working staff. And as we face this distressing outbreak, we continue to be humbled by your sincere efforts, diligence and dedication in caring for the resident and families who entrust their care to us.

Today and in the weeks to come we will continue to face the enormous challenges in confronting this devastating virus. We recognize that COVID-19 significantly impacts you, our staff, as well as our residents. We have partnered with St. Joseph's Healthcare to provide management support to help curtail further spread of COVID-19. As a Board of Directors through your leadership team, we are actively examining all options to ensure we have the resources in place to help us through this unprecedented time.

In this season of hope, we are encouraged that the COVID vaccine will be available soon and help put an end to this global pandemic. As we work together to find our pathway through this challenging chapter in the life of Shalom Village, we extend our admiration and sincerest thanks for the care and compassion you are providing to the people we serve.

Sincerely,

David Horwood

Co-Chairperson
Shalom Village Board of Directors

Mayer Michalowicz

Co-Chairperson
Shalom Village Board of Directors

Acknowledged · Together · Home · Organization · Memories · Enablement

www.shalomvillage.ca