

December 27, 2020

Dear Residents, Family Members & Friends,

We understand that this is a difficult time and we, along with our partners from St. Joseph's, and Public Health are continuing to make progress in our efforts to manage the outbreak. Please be assured that staffing levels are adequate to meet the care needs of all residents, and we have a full compliment of physicians, nursing staff and PSW's to provide ongoing care for our residents.

We will be hosting our weekly townhall this Tuesday December 29th, at 1pm. In the interest of transparency and to allow for an open dialogue with our stakeholders, we will continue to hold weekly townhall meetings every week until January 26th, 2021. Our goal is to hold these meetings every Tuesday at 1pm. If circumstances require us to alter the day and time, you will be notified in advance. We will send out townhall meeting details, or notifications of changes in dates/or times, at least one day before.

Below you will find today's COVID-19 update:

- Number of staff who have tested positive for COVID: 66 (39 resolved)
- Number of resident positive COVID Cases:
 - Apartments/Assisted Living: 10
 - 1 in SVO 1st floor
 - 3 in SVO 3rd floor
 - 6 in SVO 4th floor
 - Long Term Care: 74 Positive tests
 - 24 in SVO 1st floor
 - 29 in SVO 2nd floor
 - 17 in SVToo 1st floor
 - 4 in SVtoo 2nd floor
 - 18 residents who previously tested positive in the above numbers are now resolved.

** In addition to this, 3 essential caregivers have also tested positive. And sadly, 3 more residents have passed away. Our hearts and thoughts are with the families during this difficult time.

Again, thank you for your ongoing kindness and messages of support to our residents, families, and staff.

Respectfully,



Dr. Larry Levin
Interim CEO, Shalom Village

P.S. On the following page you will find online and telephone details for the Tuesday Townhall.

Shalom Village Outbreak Meeting & Townhall

WHO: Residents & Family Members.

WHEN: Tuesday Dec. 29th 2020 @ 1pm.

WHY: To maintain open and transparent lines of communication with our community. We will provide a current update regarding COVID-19, as well as current activities at Shalom Village. We will allow questions via chat/email, and respond to as many as possible during the meeting.

HOW: Log-in information is below. If you are calling in by phone, you can email questions to info@shalomvillage.ca or submit questions by using messenger on our Facebook Page: [Facebook.com/ShalomVillage](https://www.facebook.com/ShalomVillage)

Meeting Log-In Information

Outbreak Update Townhall
Tuesday, Dec 29, 2020 1:00 PM - 2:00 PM (EST)

Please join my meeting from your computer, tablet or smartphone.

<https://global.gotomeeting.com/join/125594509>

You can also dial in using your phone.

Canada (Toll Free): [1 888 455 1389](tel:18884551389)

Canada: [+1 \(647\) 497-9391](tel:+16474979391)

Access Code: 125-594-509

Get the app now and be ready when your first meeting starts:

<https://global.gotomeeting.com/install/467593629>

For assistance, or for additional information please contact:

LAURIE PRINGLE

INFO@SHALOMVILLAGE.CA

**Or via telephone at:
905-529-1613 ext. 227**

***We are happy to accept questions in advance via email also.**