

December 28, 2020

Dear Residents, Family Members & Friends,

Today we are happy to share some positive news. Beginning today, staff vaccinations have begun. It will take some time before all eligible staff receive their vaccinations, but we are very pleased to say that our first 10 staff have received their initial vaccination.

Additionally, as part of the voluntary management agreement between St. Joseph's Healthcare and Shalom Village, St. Joe's Amanda Weatherston will be starting immediately as the Interim Director of Care, while we search for a permanent Director of Care.

Amanda has a great deal of experience working with congregate settings, such as long-term care homes, through the pandemic. She is Manager Lead for St. Joe's COVID Response Team in Congregate Settings and has worked in partnership with organizations to improve processes to help prevent the spread of COVID-19.

Just a reminder that we will be hosting our weekly townhall this Tuesday December 29th, at 1pm. Please see page 2 of this document for log-in or call-in details.

Below you will find today's COVID-19 update:

- Number of staff who have tested positive for COVID: 66 (39 resolved)
- Number of resident positive COVID Cases: 85
 - Apartments/Assisted Living: 11
 - 2 in SVO 2nd floor
 - 3 in SVO 3rd floor (1 resolved)
 - 6 in SVO 4th floor (2 resolved)
 - Long Term Care (LTC): 74 Positive tests
 - 24 in SVO 1st floor
 - 29 in SVO 2nd floor
 - 17 in SVToo 1st floor
 - 4 in SVtoo 2nd floor

*16 residents who previously tested positive in the above LTC numbers are now resolved.

** In addition to this, 3 essential caregivers have also tested positive.

Unfortunately, to-date, we have had 16 residents pass-away. Our hearts go out to the families at this difficult time.



Today, I would also like to share one of the wonderful comments we have received:

I want to thank all the staff at Shalom for going way above the call of duty. We are so fortunate for the level of communication that is provided. Yes, I wish that I could see my loved one and thanks to Vanessa and her laptop, I do manage this virtually. Covid stats. do not account for the level of mental decline as a direct result of the isolation, but Shalom Village is meeting all protocols to maintain health. Thank you to all and continue the good work. My hugs go especially to Vanessa for going to work on Christmas Day, of her own accord, to make the residents day so much brighter.

These wonderful words of support are tremendously helpful for our staff. So today, I want to reiterate our thanks to you for your ongoing kindness and messages of support to our residents, families, and staff.

Respectfully,

Larry

Dr. Larry Levin Interim CEO, Shalom Village

P.S. Below you will find the log-in and call-in details for tomorrows Townhall:

Meeting Log-In Information

Outbreak Update Townhall Tuesday, Dec 29, 2020 1:00 PM - 2:00 PM (EST) Please join my meeting from your computer, tablet or smartphone. https://global.gotomeeting.com/join/125594509

You can also dial in using your phone.

Canada (Toll Free): <u>1 888 455 1389</u> Canada: <u>+1 (647) 497-9391</u>

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