

December 31, 2020

Dear Residents, Family Members & Friends,

Today we would like to begin by recognizing the retirement of one of our At-Home-Heroes. Carmel Boothe has been with Shalom Village for 30 years. She is the third employee we hired, all those years ago, and she began working for us before we opened our doors. Over the years, Carmel has demonstrated unparalleled dedication to Shalom Village and our residents. Most recently, during some of our most challenging days, Carmel delayed her retirement to help us ensure we had adequate staffing to care for residents over the holidays.

Word cannot express how grateful we are to Carmel for all her years of service, her commitment to our seniors, the support she has offered countless family members, and the positive and uplifting way she supports her colleagues, and friends. Shalom Village and its residents are indebted to Carmel and we wish her health, happiness and a much-needed rest, as she embarks on a new adventures with family and friends. I know you will join me in wishing her health and happiness in her retirement.

I think it would be fair to say that 2020 is the year that changed us all, in some way. At Shalom Village, we continue to remain focused on what we must do today for our residents, and for you. We are also looking toward a new year of hope for better days. We recognize that like us, many of you have had struggles this year. Some with illness or loss, others with financial challenges. Together, we are confident that the New Year will bring opportunities for renewal, and hope for a better future.

Below you will find today's COVID-19 update:

- Number of staff who have tested positive for COVID: 72 (59 resolved)
- Number of resident positive COVID Cases: 91
 - Apartments/Assisted Living: 11 (6 resolved)
 - 2 in SVO 2nd floor
 - 3 in SVO 3rd floor
 - 6 in SVO 4th floor
 - Long Term Care (LTC): 80 Positive tests
 - 24 in SVO 1st floor (10 resolved)
 - 30 in SVO 2nd floor (19 resolved)
 - 19 in SVToo 1st floor (2 resolved)
 - 6 in SVtoo 2nd floor (1 resolved)

** In addition to this, 3 essential caregivers have also tested positive, and 5 individuals are in hospital. Sadly, to-date, we have said goodbye to 19 Shalom Village residents. We feel their loss each day & offer our support to their family members.

As always, thank you for your support and trust. We look forward to seeing you again in 2021.

Respectfully,



Dr. Larry Levin

Interim CEO, Shalom Village

Acknowledged · Together · Home · Organization · Memories · Enablement

www.shalomvillage.ca