

January 18, 2021

Dear Residents, Family Members & Friends,

We will resume our regular CEO Townhall at its regular time: Tuesday January 19, 2021 at 1pm. We encourage you to send any questions, comments or feedback to Laurie Pringle via email at <u>Info@ShalomVillage.ca</u> (please see page 2 for log-in details and phone numbers.)

As per Public Health reporting guidelines, Shalom Village currently has 13 active <u>resident</u> cases of COVID-19, and 11 active staff cases. Below you will find today's COVID-19 update:

- Total number of resident positive COVID Cases: 112 (13 Active & 81 Resolved)
 - Apartments/Assisted Living: 20 (11 resolved 7 active, including 2 in hospital)
 - Long Term Care (LTC): 90 Positive tests (70 resolved 4 active, including 2 in hospital)
- Staff Total Positive Cases: 99 (87 Resolved 12 Active)

** In addition to this, 4 essential caregivers have also tested positive (4 resolved), and 4 individuals are in hospital. Sadly, 20 Shalom Village residents have passed-away. We offer our condolences to their family members, friends, and loved one's.

We continue to work hard to provide some sense of normalcy to our resident's daily activities. Today, some of our residents are getting some exercise by participating in "virtual chair dancing", and we are delighted to see more residents enjoying our morning mindfulness break via our internal broadcast. This evening, the Temple Anshe Shalom will continue to offer their weekly Zoom healing service for our residents.

Thank you again for your support and positive thoughts. I look forward to speaking with you again tomorrow, at our weekly townhall.

As always, please feel free to email any questions or concerns you may have to Laurie Pringle at Info@ShalomVillage.ca.

Respectfully,

Ken Callaghan CEO, Shalom Village



Shalom Village Outbreak Meeting & Townhall

WHO: Residents, Family Members & Invited guests.

<u>WHEN: Tuesday Jan. 19th, 2021 @ 1pm</u>

<u>WHY:</u> To maintain open and transparent lines of communication with our community. We will provide a current update regarding COVID-19, as well as current activities at Shalom Village. We will allow questions via chat/email, and respond to as many as possible during the meeting.

<u>HOW:</u> Log-in information is below. If you are calling in by phone, you can email questions to <u>info@shalomvillage.ca</u>.

** Please note: These meetings are intended for residents, family members & invited guests. We ask that everyone respect the needs of residents and family members by restricting participation and sharing of town halls to those to which it is intended **

Meeting Log-In Information

CEO Outbreak Townhall

Tuesday Jan. 19, 2021

Please join my meeting from your computer, tablet or smartphone.

https://www.gotomeet.me/SVCEOTownhall

You can also dial in using your phone. Canada (Toll Free): <u>1 888 455 1389</u> Canada: <u>+1 (647) 497-9391</u> Access Code: 339-660-845

Get the app now and be ready when your first meeting starts: <u>https://global.gotomeeting.com/install/339660845</u>

For assistance, or for additional information please contact:

LAURIE PRINGLE

INFO@SHALOMVILLAGE.CA

Or via telephone at: 905-529-1613 ext. 227

*We are happy to accept questions in advance via email also.