

January 25, 2021

Dear Residents, Family Members & Friends,

I know many of you are eager for more news regarding the second vaccinations. We have not had additional information about the second vaccinations, nor have we been told to expect additional delays. If we discover that there are any changes with regards to the vaccination schedule, we will be sure to let you know.

As per Public Health reporting guidelines, *Shalom Village currently has 3 active resident cases of COVID-19*, and 6 active staff cases. Below you will find today's COVID-19 update:

- Total number of resident positive COVID Cases: 113 (3 Active & 90 Resolved)
 - Apartments/Assisted Living: 21 (17 resolved 1 active, including 1 in hospital)
 - Long Term Care (LTC): 92 Positive tests (73 resolved 2 active, including 2 in hospital)
- Staff Total Positive Cases: 97* (92 Resolved 6 Active)

In addition to this, 5 essential caregivers have also tested positive (5 resolved). We offer our condolences and sympathies to the family members and loved one's of the 20 residents who previously passed away as a result of the COVID virus.

We realize that being separated from your loved-one is difficult. We are working very hard with our partners to eradicate this virus from Shalom Village, and we remain very hopeful about our progress. In the mean-time, we continue to offer online visits for our residents. If your loved one is in Long Term Care, and you wish to arrange for an online visit, please contact Brigitte Bonas via email at: Brigitte will work with her rec team to arrange a suitable time to conduct an online visit for your family.

I want to thank you all for your ongoing patience. I look forward to speaking with you at tomorrow's Outbreak Townhall. (login details on page 2 of this document)

If you should have any questions or concerns that you would like to bring to our attention, please contact Laurie Pringle at Info@ShalomVillage.ca. She will be delighted to assist you.

Respectfully,

Con

Ken Callaghan CEO, Shalom Village

* Tel: 905-529-1613



Shalom Village Outbreak Meeting & Townhall

WHO: Residents, Family Members & Invited guests.

WHEN: Tuesday Jan. 26th, 2021 @ 1pm

<u>WHY:</u> To maintain open and transparent lines of communication with our community. We will provide a current update regarding COVID-19, as well as current activities at Shalom Village. We will allow questions via chat/email, and respond to as many as possible during the meeting.

<u>HOW:</u> Log-in information is below. If you are calling in by phone, you can email questions to <u>info@shalomvillage.ca</u>.

** Please note: These meetings are intended for residents, family members & invited guests. We ask that everyone respect the needs of residents and family members by restricting participation and sharing of town halls to those to which it is intended **

Meeting Log-In Information

CEO Outbreak Townhall

Tuesday Jan. 26, 2021

Please join my meeting from your computer, tablet or smartphone.

https://www.gotomeet.me/SVCEOTownhall

You can also dial in using your phone.

Canada (Toll Free): 1 888 455 1389

Canada: +1 (647) 497-9391

Access Code: 339-660-845

Get the app now and be ready when your first meeting starts: https://global.gotomeeting.com/install/339660845

For assistance, or for additional information please contact:

LAURIE PRINGLE

INFO@SHALOMVILLAGE.CA

Or via telephone at: 905-529-1613 ext. 227

*We are happy to accept questions in advance via email also.