

February 3, 2021

Dear Residents, Family Members & Friends,

Thank you to everyone who joined us for today's Townhall. We are delighted to report that yesterday our residents received vaccinations. All those who got their first shot, have now received their second booster. Those who were unable to be vaccinated previously have now received their first vaccination. One individual has elected not to receive the vaccination for health reasons. To view today's townhall, please click the following link: <http://bit.ly/SVTH-2-3-21>.

Unfortunately, we have no news regarding the delays for initial or second doses for staff and/or Essential Caregivers. Please note that the vaccination process is managed by Public Health and administered by Hamilton Health Sciences. They will contact you directly if there are changes or updates.

As per Public Health reporting guidelines, **Shalom Village currently has 0 active resident case of COVID-19**, and 1 active staff cases. Below you will find today's COVID-19 update:

- Total number of resident positive COVID Cases is 114, with the following breakdown:
 - o Apartments/Assisted Living: 21 (18 resolved – 0 active)
 - o Long Term Care (LTC): 93 Positive tests (76 resolved - 0 active)
- Staff Total Positive Cases: 99 (98 Resolved – 1 active)

In addition to this, 5 essential caregivers have also tested positive (5 resolved). We are heartbroken by the loss of 20 Shalom Village residents who previously passed-away as a result of the COVID virus.

While we are very hopeful that the outbreak will be declared over soon, we want to remind each of you that protocols and processes for reopening will be managed based on guidance from Public Health, St. Joe's and the Ministry of Health and Long Term Care. We are working closely with the teams to develop a plan for opening up access, that will ensure the safety of our residents, staff and visitors.

In other news, we will be scaling back our communications to one weekly written update, and one townhall each week. If situational circumstances require additional communications, we will address those on an as-needed basis. Should we find that this isn't working for our stakeholders, we will be happy to revisit the scheduling of communications.

We know that all of you are eager to see your loved one's. And we too, are eager to welcome you back to Shalom Village. However, we need to ensure that we are taking all the appropriate steps. Please bear with us, as we work together to build a safe, and sustainable reopening plan for everyone. Thank you for your patience!

Respectfully,



Ken Callaghan
CEO, Shalom Village

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