

June 30th, 2023

Dear Residents, Family Members & Friends:

Happy Canada Day weekend!

As you may be aware, the Ministry of Health and Long Term Care has updated the COVID-19 Response Measures. To view the original memorandum from the Ministry, please feel free to visit https://ltchomes.net/LTCHPORTAL/Content/2023-06-23-2-EN-ADM-Memo Pandemic-Response-Updates 2023-06-23%20FV ADMsign.pdf.

Please note that while visitors and caregivers are no longer required to wear a mask we continue to strongly recommend wearing masks when indoors, and during times of high visitation. Additionally, visitors and caregivers are now able to join residents for meals and dining. To arrange this, please speak to one of our helpful concierge team members to purchase meal tickets. Visitors are still required to undergo the screening process upon entering Shalom Village.

Staff who are working within two meters of residents for more than 15 minutes will continue to wear masks, to minimize potential exposure. In the event of a respiratory outbreak, these policies may be adjusted as directed by Public Health Authorities.

Residents and Family Members may request that all staff wear a mask, at all times. To arrange this, please contact our concierge team at extension 221 and we will ensure that staff are informed and masking as per your wishes.

Thank you for your support and cooperation. We wish each of you a happy and safe Canada Day!

Sincerely,

Maddi

Maddi Steller-Cain Executive Director, Apartments Greg

Greg Almas

Head Coach, Fitness Club